SUPERVISION (A): 2	Rationale:
increased from "1" to "2"	The provision of some occasional guidance to other staff is required
	Accounted for the fact that advice and guidance to others of the knowledge and expertise in the area to enable/facilitate them to
	do their work.
SUPERVISION (B): 1	No direct line superivsion.
No change in factor rating	
IMPACT: 4	Rationale:
No change in factor rating	Accounted for the Impact and Importance of presenting a positive public Image while performing required duties.  Accounted for the work which may have an indirect impact on educational services or final results produced (e.g. available services and programs not being advocated which results in valuable educational resources not being utilized by parents/students to help improve parent engagement and student success).
CONTACT - 5	Rationale:  Accounted for the breadth and depth of the contact.  Accounted for the degree of involvement in the contact.  Accounted for the fact that the contact requires tact to avoid friction.
ENVIVRONMENT - 4	Rationale: Accounted for the exposure to adverse environmental and weather conditions when travelling. Accounted for unknown physical environment when working off-TCDSB sites.
STRESS - 5	Rationale:
Increased from "4" to "5"	Accounted for limited control of work pace and working conditions. Required duties in coordinating efforts of other departments/agencies may result in frustration over conflicting agendas and response time.  Accounted for emotional reaction the incumbent may encounter when delivering disagreeable messages.  Accounted for some sacrifice required in responding to the needs of the communities in flexible work schedule.
	Accounted for work occasional work outside core hours.

For the Toronto Catholic Olstrict School Board	For APSSP					
Antonella Dippolito: a- Legelat	Anabela Carneiro:					
Agnes Leung: Cigner Leung	Andrea Coke: COLORC.					
Betty Stavropoulos:	Glenn Webster:					
Date: Jan 31, 2012	Date: February 2 2012					

## Community Relations Officer - Job Evaluation Job Evaluation Ratings and Rationale agreed upon by the Toronto Catholic District School Board and APSSP Joint Committee

FACTOR	EDUC	EXP	COMP	PHYS	ACC	SUP 1	SUP 2	IMP	CONT	ENV	STRESS	TOTAL
EVALUATION RATING	7	6	5	5	5	2	1	4	5	4	5	705

EDUCATION - 7	Consistent with our postings - Bachelor's degree.
No change to factor rating	
EXPERIENCE - 6 No Change to factor rating	2 to 4 years of experience as per tool.
	Rationale: Reference is made to the last 2 postings - Min. yrs of exp. is not specified, posted required experience "Exp. in community development is preferred; Previous work experience in the Child Care field and/or Family Support Programs is essential with sound knowledge of the Day Nurseries Act".  According to records: The incumbents were hired with 2 years recognized related experience.  Both incumbents prove to be successful in "performing the job competently and deal with the range of situations encountered in the position" as per definition of the tool, with the min. of 2 years related experience when they were being hired.
COMPLEXITY - 5 Increased from "4" to "5"	Rationale:  Accounted for the breadth and variety of their duties that involve unrelated processes and methods.  Acknowledged that the job is more unstructured as compared to the other job classifications within the group.  Accounted for the tasks of planning and coordinating of workshops/conferences - planning activities.  Accounted for coordinating and facilitating new inititiatives, programs and/or services, and ongoing support/upkeeping which required creativity and mental challenges e.g creating informal surveys and compiling information/data collected to identify the needs/preferences of the school communities, exploring funding resources.  Accounted for the situations may be broad in scope with limited opportunity for standardized solutions, and may require the recognition and creative definition of problems and their practical solutions as the job involved diversed ethnic communities.
PHYSICAL and VISUAL DEMANDS	Moderate 5 - Work requires moderate physical exertion, visual concentration, manual dexterity and/or strain. Rationale:
Increased from "4" to "5"	Work requires frequent travelling on the road within and outside Metro Toronto. Lifting/carrying books, brochures, various materials to schools and workshops.
ACCOUNTABILITY- 5 Increased from "4" to "5"	Rationale:  Accounted for a moderate degree of discretion and independence of action exercise when liaising with various ethno-cultural communities and stakeholders in enhancing the visibility and support for the Board, and in promoting the programs and services of the Board  Accounted for daily work activities that are evaluated for compliance with technical standards, appropriateness and conformity to Board policy.  Accounted for the accountability of ensuring the correct information is exchanged between the Board and the community, the general public and any other stakeholders in performing the ilaison and facilitation functions (e.g. conducting workshops, providing input in committee meetings to facilitate the development of services and programs, etc.)

## APSSP Community Relations Officer - New Salary Grid effective May 1, 2009 \*

<b>.</b>	Revised CRO grid effective May 1, 2009	Revised CRO grid effective September 1, 2009	Revised CRO grid effective September 1, 2010	Revised CRO grid effective September 1, 2011
Step				
0	\$51,411.27	\$52,953.61	\$54,542.21	\$56,178.48
1	\$53,462.58	\$55,066.46	\$56,718.45	\$58,420.00
2	\$55,595.73	\$57,263.61	\$58,981.51	\$60,750.96
3	\$57,814.00	\$59,548.43	\$61,334.87	\$63,174.92
4	\$60,120.78	\$61,924.41	\$63,782.14	\$65,695.60
5	\$62,519.60	\$64,395.19	\$66,327.04	\$68,316.86
6	\$65,014.13	\$66,964.56	\$68,973.49	\$71,042.70
7	\$67,608.20	\$69,636.45	\$71,725.53	\$73,877.30
8	\$70,305.76	\$72,414.94	\$74,587.38	\$76,825.01
9	\$73,110.96	\$75,304.30	\$77,563.42	\$79,890.33
10	\$76,028.09	\$78,308.94	\$80,658.20	\$83,077.95

<sup>\*</sup>New grid applied retroactively to May 1, 2009 taking effect on the May 18, 2012 payroll